

What if I need parts of my health record that are not available on UHealthe?

Some sensitive health records are not available online. You can get a copy of any part of your health record at the Release of Information Office located in the hospital lobby or by calling them at 724-430-5713. Release of Information hours of operation are: Monday-Friday, 8 a.m. to 6 p.m.

Privacy:

Protecting the privacy of the health records of our patients is very important to us. UHealthe is fully secure and designed specifically to safeguard the information stored on the website. If you and another individual utilize the same email address to register for UHealthe, please be aware that both parties information is viewable. If for any reason the email needs to be changed or you would like to disenroll a joint email, please contact 724-430-8878. *At no time will Uniontown Hospital release or share any email information to an outside source.

Additional information:

If you have difficulty accessing UHealthe or you need to **change your password**, please call the UHealthe Helpline at:
724-430-8878.

Uniontown Hospital is committed to making a healthy difference in every life we touch, every patient, every day, every time. That commitment starts with you. We encourage you to utilize UHealthe to organize and track your health information. It is another way Uniontown Hospital ensures the highest quality care for our patients safely and securely.

For more information regarding this service, please call the UHealthe Helpline at:
724-430-8878.

Note: Utilizing UHealthe is not a substitute for following up with your physician. Please follow all instructions for your care provided by your doctor.

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Understanding Your Health Record and UHealthe



UHealthe and Health Record

What is UHealthe?

UHealthe is a secure website provided to patients of Uniontown Hospital where they can access parts of their health record, free of charge, including laboratory tests and radiology reports.

What is my health record, or EMR?

Your health record is stored in various ways. EMR, or Electronic Medical Record, is a systematic collection of your health record, electronically. Uniontown Hospital uses EMRs to assure patient safety and to allow records to be reviewed by medical professionals across different health care venues. UHealthe is a way for patients to have access to some of that information.

Who is eligible for UHealthe?

UHealthe is available to all Uniontown Hospital patients and is offered to every patient during their admission to the facility. Patients must be 18-years-old or older to enroll for an individual account. Parents may access their child's information by providing a valid email address at the time of registration.

What is available on UHealthe?

- ~ Laboratory test results (Some sensitive information may not be available)
- ~ Radiology test results (Written results only) A CD of your films - CT, X-Ray, MRI, etc. may be requested by calling the Release of Information office at 724-430-5713.
- ~ Summary of medical record

How do I get started using UHealthe?

Signing up and getting started is simple! During registration you will be asked to provide a personal email address. An invitation to sign up for the free service will be sent to you by UHealthe. Once you open this message, simply click on the Claim Invitation link and then follow the steps outlined on the page to connect to UHealthe. That's it. Just complete this enrollment process within 90 days of receiving your email invitation and the account will be established. If the link in the email is not working, you can use your internet browser to find <https://uhealthe.iqhealth.com/>, and following the directions outlined there.

Additionally, self-enrollment for UHealthe is available for Uniontown Hospital patients age 18 or older who do not currently have access to UHhealthe. To self-enroll for UHealthe, please visit <https://uhealthe.iqhealth.com/self-enroll/>

or visit uniontownhospital.com for more information.

How do I check my records later on?

You can continue to access UHealthe and check it at any time by using the same address, <https://uhealthe.iqhealth.com/>, or you can access your information on your smartphone by downloading a free App. You can check your results anywhere you are by going to the App Store or Google Play Store and downloading "Healthlife". The account does not expire and medical records dating back more than a decade will be available for your review.

When will my medical records be available?

Your health records will be available four hours after they are finalized.

What is an API?

An API is a set of programming protocols for accessing a software application online. With specific information, patients can use an API to review, download and share their health information in a more versatile format that allows patients to access health information from multiple sources or portals.

For more information, please visit our website at uniontownhospital.com.