



# COVID-19 Update

May 12, 2020

## Fayette Physician Network Primary Care Update

May 12, 2020

During the last two months, the primary care offices of Fayette Physician Network in Uniontown and Connellsville have navigated the challenges presented by COVID-19.

As we continue to move forward and anticipate returning to some semblance of normal, we are resuming some in-person patient visits while continuing to incorporate telehealth options when available. We are committed to offering faster turnaround times for scheduling appointments and will be utilizing stringent sanitization protocols we have developed through this pandemic to maintain safety for our patients and staff.

Please see the attached release regarding our plans to continue to meet the primary care needs of the region.

For media inquiries or more information, please contact Uniontown Hospital Director of Community Relations Joshua Krysak at 724-430-8634 or [krysak@utwn.org](mailto:krysak@utwn.org).



## **The Nationwide “New Normal” Brings New Challenges in Primary Care**

As we continue to move forward in these unprecedented times, we are striving to get back to a “new normal.” What does that mean to our patients? It means we are offering faster turnaround times for scheduling appointments with our providers while also ensuring patient safety with new protocols for sanitization of our office and exam rooms.

### How do we see patients? – Several ways, including ...

- ... In-person at our Connellsville or Uniontown offices.
- ... Video visits (telehealth) for patients who meet the technical requirements to do so.

### Is it safe to come to the office? – YES! ...

- ... We have many safeguards in place to protect our patients
- ... Everyone is required to wear a mask
- ... Patients are pre-screened prior to all visits and screened again, in-person, upon arrival
- ... The offices and patient rooms are disinfected throughout the day and after each patient exam

### What will be different about my appointment? – A couple of things ...

- ... You will be screened for any COVID-19 related symptoms regardless of the reason for your visit
- ... You will be required to wear a mask
- ... Only patients requiring assistance will be permitted to have someone accompany them on their visit
- ... After being registered, you may be asked to wait in your car until the provider is ready to see you

### When can I get an appointment? – There are options to fit your schedule ...

- ... Call either office to get an appointment in person or through a video visit. We will work with each patient to set up an appropriate appointment
- ... In an effort to offer more flexibility and quicker appointments, both offices are expanding office hours beginning in June
- ... In both Uniontown and Connellsville offices we offer an early morning appointment or later evening appointment. We also are pleased to announce we will begin offering Saturday appointments.

**The providers from the Connellsville Office have been working out of the Uniontown Office. Beginning May 20<sup>th</sup>, those providers will once again be seeing patients at our Connellsville Office!**

If you are an existing patient or a new patient looking to become established with a primary care provider, please contact one of our offices. We are safe. We are here. We are ready to make a healthy difference in your life!

**Uniontown Primary Care Office 724-430-5940**

**Connellsville Primary Care Office 724-626-7335**