

COVID-19 Update

April 14, 2020

Fayette Physician Network offers Virtual Visits

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Two weeks ago, we began working with our Fayette Physician Network patients via telephone visits whenever possible to ensure their health and safety and mitigate the possible spread of COVID-19.

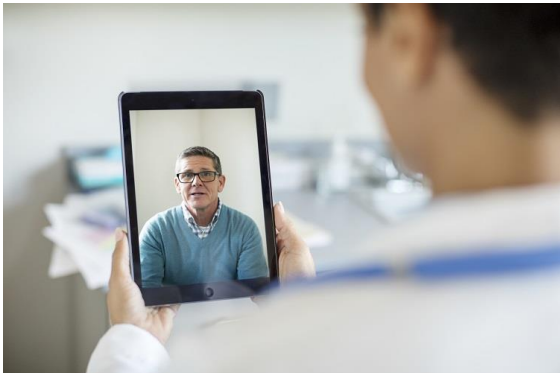
This week, we are taking our telehealth visits a step further and introducing virtual visits for FPN patients, both in our primary and specialty care offices.

This new opportunity is a unique way we can continue to treat and care for those that depend on us while ensuring the safety of our staff, providers and patients.

Please see the attached release regarding this new service and how it works.

Together, we are all making a healthy difference for our patients as we work through the best ways to care for our community during this pandemic.

For media inquiries or more information, please contact Uniontown Hospital Director of Community Relations Joshua Krysak at 724-430-8634 or krysak@utwn.org.



Fayette Physician Network offers virtual visits for patients!

APRIL 14, 2020 – Fayette Physician Network (FPN), an affiliate of Uniontown Hospital, is now offering video visits for their established patients of Uniontown Primary Care and Uniontown Specialty Care in an effort to provide medical care in a timely manner during the COVID-19 pandemic. Patients can have their doctor’s appointment without having to leave their house.

A video visit is a live, interactive appointment with the provider. Video visits allow patients to connect face-to-face in real time without having to come into the office. These visits can be accessed via a smartphone, tablet or computer with a camera and microphone, a high speed internet connection and a quiet private place where the patient can talk with and hear their provider.

“COVID-19 has helped to usher in this new model for office visits that will forever reshape the way primary care visits are conducted,” Uniontown Hospital CEO Steve Handy said. “We are happy to be able to offer this safe alternative to traditional office visits as we work through this challenging time.”

In order to complete a video visit by smartphone or tablet, which is the preferred method, the MyChart app must be installed prior to the scheduled appointment. Patients must also have an active MyChart account. Patients can self-enroll in MyChart by going to <https://mywvuchart.com/MyChart/signup>. If patients do not have a device to use for a video visit or do not want to set up a MyChart account, the provider may decide that a telephone visit will meet the patient’s needs. Virtual connections are secure and HIPAA compliant.

Patients who are interested in scheduling a video visit should call the appropriate Fayette Physician Network office at the numbers listed below. Through video appointments, patients can:

- Receive an examination, diagnosis, and treatment from an FPN provider
- Receive an after-visit summary containing a care plan and any follow-up instructions, including referrals for a specialist visit or diagnostic testing
- Have prescriptions recommended by their provider sent to the pharmacy of their choice

If you have any questions regarding a video visit, please contact one of the FPN offices listed below:

- Uniontown Primary Care, Uniontown office: 724-430-5940
- Uniontown Primary Care, Connellsville office: 724-626-7335
- Uniontown Specialty Care: 724-430-5600