Thank you, for choosing Uniontown Hospital. I truly appreciate your confidence in trusting us with your health. I hope we have met your expectations.

We are dedicated to living standards that we call the "I Wills" as follows:

I WILL …

… provide excellent <u>customer service</u> ~ *such that this is a place that you want to* **come for care.**

… do my part to promote <u>teamwork</u> ~ *such that you receive compassionate, respectful care.*

… be good at what I do by maintaining <u>competency</u> ~ *such that you receive quality care.*

…act with high ethical standards while assuring <u>productivity</u> ~ *such that you receive timely care.*

… follow the rules to ensure <u>compliance</u> ~ *such that you receive safe care.*
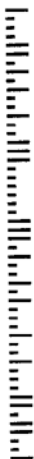
As you reflect upon your experience here at Uniontown Hospital I would love to hear from you. We all enjoy celebrating the healthy differences we make and if you happen to see something that we can improve on, let us know that as well. Feel free to contact me directly at ceo@utwn.org.

Thank you again for choosing us for your care. I wish for you both strength and health.

Steven Handy
Chief Executive Officer

UNIONTOWN HOSPITAL
Making A Healthy Difference

Thoughts?
Please Share Them With Me!

Thank You For Trusting Us With Your Health.

I Would Love To Hear From You. The Good & Bad.

Steve Handy, CEO
ceo@utwn.org

I WILL   WE WILL
UNIONTOWN HOSPITAL

UNIONTOWN HOSPITAL
Making A Healthy Difference

Thoughts

As you reflect upon your experience here at Uniontown Hospital I would love to hear from you. We all enjoy celebrating the healthy difference we make and if you happen to see something that we can improve on, let us know that as well.

☐ **Good (Met or Exceeded your Expectations)**   ☐ **Bad (Disappointed You)**

Date: _____   **Services:** _____

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☐ **Follow-up Requested (Please have someone contact me)**

Name: _____

Daytime Phone Number: _____   **E-Mail:** _____

Thank you again. I wish you both strength and health.

Steven Handy
Chief Executive Officer
ceo@utwn.org

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I WILL   WE WILL